



Hargreaves Foundry Drainage Returns Policy

Terms & Conditions of any returns

- All return requests must be notified within 90 days of the goods being despatched from Hargreaves Foundry Drainage (HFD). All damaged items must be notified to HFD within 24 hours of receipt of goods.
- HFD reserve the right to inspect the goods prior to any agreement to return.
- All items must be returned in a saleable condition.
- Once agreed, the goods must be returned within 14 days from the date on the Credit Return Form. Otherwise the return will be deemed void and no credit raised.
- It is the responsibility of the customer to arrange and pay the cost of returning the goods to HFD.
- All returns must be accompanied with the relevant Credit Return Form.
- The original carriage charge is non-refundable.
- If for any reason the goods are returned damaged, HFD reserve the right to charge extra for any remedial work or to have the item scrapped without refunding. The cost of remedial work will be advised prior to being carried out. The customer will be given the option to take the returned goods back at their expense if desired.
- Any bespoke items or specially painted RAL coloured items are non-returnable.
- Halifax Soil & Drain Systems and Mech 416 Soil System pipes are non-returnable.
- Anthony Gormley bollards are non-returnable.
- The % charged is based on the net selling price of the original goods.
- All credits will be raised once the goods have been returned and inspected.

Restocking Charges which apply

• Premier Primed Standard Rainwater	pages 7-21	25%
• Premier Extra (Black) Standard Rainwater	pages 7-21	35%
• Premier Primed Sand Cast Rainwater	pages 23-39	25%
• Premier Extra (Black) Sand Cast Rainwater	pages 23-29	35%
• Premier LCC Soil	pages 40-45	25%
• Halifax Soil & Drain Systems Fittings Only	pages 46-66	25%
• Mech 416 Soil System Fittings Only	pages 67-75	35%
• Traditional Express Soil System	pages 76-82	35%
• Street Furniture	pages 83-96	50%